

Welcome to Multiroom DVR

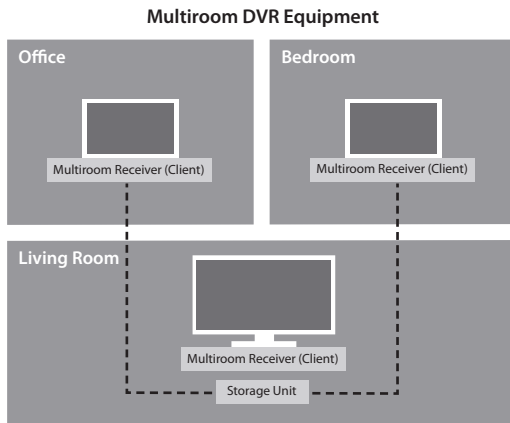


Your Multiroom DVR

We're glad you've chosen Insight's Multiroom DVR and now you'll be able to watch TV in a whole new way. Take your recorded shows with you all over the house so you can watch what you want, when you want, where you want. Some great features include:

- Pause, rewind and replay Live TV.
- Record up to 6 shows at once using three receivers.
- 500GB of storage capacity.
- Stop a recording in one room and resume playback from the same spot in another room.

This guide includes some helpful information to get you started so you can enjoy all the great features Multiroom DVR has to offer.



The Multiroom DVR Receivers (Clients) have been connected to cable outlets in your home and configured to work as one system. To ensure that your Multiroom DVR system works properly, **DO NOT RELOCATE THESE RECEIVERS (CLIENTS) TO OTHER CABLE OUTLETS IN YOUR HOME.**

Room	DVR Name	Input and Channel


Storage Unit Location _____


Amplifier Location _____

How to Use Multiroom DVR



DVR Functionality

- **My DVR** – Access all recordings made by receivers on the Multiroom network.
- **Pause button** – Press to freeze Live TV, Press Play button to resume. Pressing Pause twice should allow for frame by frame viewing.
- **Rewind button** – Press up to 4 times to increase the rewind speed.
- **Fast Forward button** – Press up to 4 times to increase the speed.
- **Slow Motion** – Press Pause and Fast Forward or Pause and Rewind. To return to regular speed, Press Play.
- **Instant Replay button** – Press the  button to replay the last 15 seconds. Repeat to skip back by 15-second intervals.
- **Live button** – Press to return to live TV.

In order to access your DVR recordings, use the  button on the Insight remote control that came with the receiver. The Multiroom DVR remote control will not work with other Insight DVR equipment and vice versa.

Building Your Personal Video Library


Using your DVR, you can build your own personal library of programs. There are three ways you can set and schedule recordings:

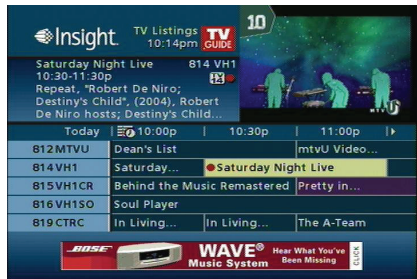
Option 1 – One Touch Record

- Press the  button on the remote control while watching TV.






Option 2 – Record from Program Guide

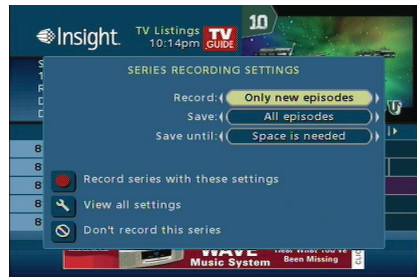
- While using the Program Guide, highlight the program you want to record and press the  button on the remote control.



Option 3 – Series Recording

A "Series Recording" will record your favorite program automatically each time it is on.

- While using the Program Guide, press the  button on the remote control twice.
- Highlight "Set Up A Series Recording" and press the  button on the remote control.
- Select options for the Series Recording such as "Only new episodes", "New and repeats" or "All episodes".
- Highlight "Record Series With These Settings" and press the  button on the remote control.



NOTE: If a scheduled recording will overlap another scheduled recording time, then you will see a scheduling conflict message.



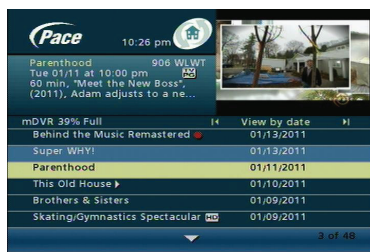
View All Stored Programs on Your Multi-Room DVR

You can view a list of recorded programs by Recorded Date, by Title and by Receiver (Client).





- The View by Date option is the most commonly used option. This view displays recordings in order by the date that they were recorded.
- The View by Title option screen displays recordings by the program Title. If there are multiple recordings for the same title they will be grouped into folders. To access recordings inside the folder, highlight the folder and press the **OK** button on the remote control. To leave a folder press the **Last** button on the remote control.
- The View by Client option displays recordings by the Receiver (Client) that recorded the title.

To Access Multiroom Recordings

- Press the **My DVR** button on the Insight Multiroom DVR remote control.
- Use the left and right arrows on your remote to sort the list by Date, Title or Client.



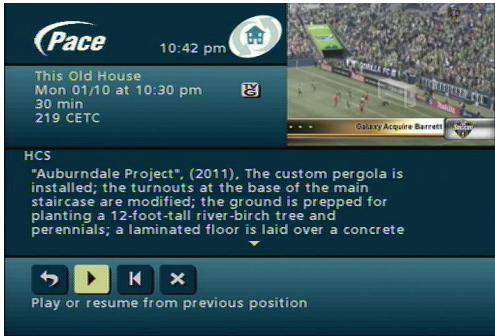
Important Symbols

- The Play symbol  indicates which recordings are currently in use by a TV.
- The HD symbol  indicates which recordings are in high definition.
- The Record symbol  indicates shows that are currently being recorded from any TV.
- The Multiroom DVR symbol  indicates that you are using a Multiroom DVR set top box.

NOTE: You must press the "My DVR" button on the Insight Multiroom DVR remote control to view a complete listing of Multiroom DVR recordings. Other Insight remote controls will not work with this feature.

To Watch a Recorded Program

- Press the **My DVR** button on the Insight Multiroom DVR remote control.
- Highlight a program title and press **OK/Select** or **Info**.
- From the Program Information screen, select Play to resume play from where you left off or select Rewind to restart from the beginning.



NOTE: Pause, Rewind and Fast Forward options are available during playback. Some Program Guide functions are not available during Multiroom DVR Playback.

To Resume Playback of a Recording in another Room

- Stop the current playback of a recording in 'Room 1'.
- Move to 'Room 2'.
- Press the **My DVR** button on the Insight Multiroom DVR remote control to access the recorded programs
- Highlight a program title and press **OK/Select** or **Info**.
- From the Program Information screen, select Play.



Troubleshooting

I can't see the recordings from other rooms.

- Make sure that you are accessing your recordings with the **My DVR** button on the Insight Multiroom DVR remote control. The DVR option on the Quick Menu will only display recordings for this Receiver (client). Other Insight remote controls will not work with this feature.
- Make sure that the Multiroom DVR storage unit and Receivers (clients) are plugged in, turned on and connected to the Multiroom DVR cable outlet.
- If you still cannot view all recordings, verify that there are no recordings in progress then unplug the Receiver (client) from the electric outlet. Wait 60 seconds and then reconnect the power cord. This will reset the Receiver (client). Allow several minutes for the DVR function to be restored.

Some of my recordings are duplicated.

This usually occurs when two Multiroom Receivers (clients) are scheduled to record the same program.

- Press the **My DVR** button on the Insight Multiroom DVR remote control to access your recordings and view by Receiver (client) to identify which Receivers (clients) recorded the duplicated title.
- From the Receiver (client) that recorded the title check for Series Recordings that may be:
 - duplicated on another Receiver (client)
 - duplicated for a title on more than one channel
 - set to record "All with Duplicates"
- Delete or modify the duplicate recordings as needed.

My recording cut off before the program ended.

- Check the recording times for this recording. On occasion, scheduled programming can be delayed or extended beyond their scheduled times. Consider adjusting your recording settings to use the Live Recording Extension feature or to extend the recording time manually.
- Check the recording capacity for your Multiroom DVR. Access your recordings by pressing the **My DVR** button on the Multiroom DVR remote control.
- If the screen identifies the "DVR 100% full", delete unwanted recordings to clear space. It is possible that the recording was interrupted by a power outage or by accident.

The picture is freezing or tiling.

- Check all connections to make sure that they are tight.
- Verify that there are no recordings in progress then unplug the Receiver (client) from the electric outlet. Wait 60 seconds and then reconnect the power cord. This will reset the Receiver (client). Allow several minutes for the DVR function to be restored.

There is no picture on any channel.

- Check the TV and Receiver (client) to verify that they are receiving power and turned on.
- Check the TV "Input" or "Source" and the TV Channel to make sure that the TV has the correct settings to watch programming from the Multiroom DVR Receiver (client)
- Check all connections to make sure that they are tight.
- Verify that there are no recordings in progress then unplug the Receiver (client) from the electric outlet. Wait 60 seconds and then reconnect the power cord. This will reset the Receiver (client). Allow several minutes for the DVR function to be restored.

For more information about your Multiroom DVR, please visit myinsight.com/help.



myinsight.com