

**INSIGHT LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**INSIGHT PHONE  
OF OHIO, LLC**

**SECTION 9**  
1st Revised Sheet 1  
Cancels Original Sheet 1

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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(D)

Service information previously in this section has been detariffed and can now be found in the Insight Ohio Long Distance Service Guide, <http://www.insightcom.com/tariffs.htm>.

(N)

(N)

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**EFFECTIVE: April 18, 2008**

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in Case. No. 08-0533-TP-TRF

By: Gregory Cameron, Director of Telecommunications Legal Affairs, New York, New York

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**INSIGHT PHONE  
OF OHIO, LLC**

**SECTION 9**  
1st Revised Sheet 2  
Cancels Original Sheet 2

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**SECTION 9**  
1st Revised Sheet3  
Cancels Original Sheet 3

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**SECTION 9**  
1st Revised Sheet 4  
Cancels Original Sheet 4

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**SECTION 9**  
1st Revised Sheet 5  
Cancels Original Sheet 5

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**SECTION 9**  
1st Revised Sheet 6  
Cancels Original Sheet 6

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**SECTION 9**  
1st Revised Sheet 7  
Cancels Original Sheet 7

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**SECTION 9**  
1st Revised Sheet 8  
Cancels Original Sheet 8

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**SECTION 9**  
1st Revised Sheet 9  
Cancels Original Sheet 9

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**SECTION 9**  
2<sup>nd</sup> Revised Sheet 10  
Cancels 1st Revised Sheet 10

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

**9.1. DIRECTORY ASSISTANCE SERVICE (T)**

**9.1.1. GENERAL (T)**

Directory Assistance Service is furnished upon customer request for assistance in obtaining information for InterLATA listings within the state. Customers will be charged for all requests including requests for listings that are not available or not found.

Directory Assistance charges apply on a per call basis, with a maximum of two requested telephone numbers allowed per call.

Calls completed through Directory Assistance service will be billed directly to the customer's account. Alternate billing options and operator services are not available.

Charges will not be levied for Directory Assistance on an individual who affirms in writing to the Company that a visual or physical disability prevents them from using a telephone directory.

**9.1.2. RATES AND CHARGES (T)**

See Price List for currently billed rates.

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(N)

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**SECTION 9**  
1st Revised Sheet 11  
Cancels Original Sheet 11

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

**9.2. BUSY LINE VERIFICATION AND INTERRUPT SERVICE (T)**

**9.2.1. GENERAL (T)**

Upon request of a calling party, the Operator will verify a busy condition on a called line. The Operator will determine whether the line is clear or in use and report its status to the calling party. The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. The Operator will inform the calling party of the applicable charge prior to verifying the requested line.

Busy Line Verification and Interrupt Service rates apply to requests for verification and/or interruption of MTS calls within the state. A Busy Line Verification charge also applies for each Busy Line Interruption.

**9.2.2. RATES AND CHARGES (T)**

See Price List for currently billed rates.

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