
8. MESSAGE TELECOMMUNICATIONS SERVICE

8.1. GENERAL

Message Telecommunications Service (MTS) applies to all toll calls made between two or more rate centers that are furnished or made available by the Company over facilities within the state.

MTS provides telecommunication beyond the local serving area. MTS charges cover the service furnished between the calling and called stations.

MTS Service is available to residence customers located within the Company's service area who subscribe to Insight Phone Local Service

8.2. REGULATIONS

8.2.1. GENERAL

MTS is the furnishing of facilities for telecommunication between station lines in different local service areas in accordance with the terms, conditions, and rates specified in this Tariff.

The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

8.2.2. CLASS OF CALLS

Charges apply according to the class of call the calling party selects as defined below.

A. Dial Station

1. Dial Station charges will apply when the customer dials the desired telephone number without the assistance of a Company Operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment.
2. The Dial Station class of service also applies when the Operator:
 - a. Records the calling telephone number for areas without automatic recording equipment.
 - b. Reaches the called telephone number because of trouble on the network or because dial completion is not available.

8. MESSAGE TELECOMMUNICATIONS SERVICE

8.2. REGULATIONS (CONT'D)

8.2.2. CLASS OF CALLS (CONT'D)

A. Dial Station (Cont'd)

2. The Dial Station class of service also applies when the Operator: (Cont'd)
 - c. Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
 - d. Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

B. Operator Station

Operator Station charges apply when calls are completed with the assistance of a Company Operator, except as specified for Person-to-Person calls.

8. MESSAGE TELECOMMUNICATIONS SERVICE

8.2. REGULATIONS (CONT'D)

8.2.2. CLASS OF CALLS (CONT'D)

C. Person-to-Person

Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

8.2.3. TIMING OF CALLS

- A. For Dial Station and Operator Station calls, the timing of a call begins when the calling and called stations are connected. Calls are timed in one-minute increments.
- B. For Person-to-Person calls the timing of a call begins when the calling person is connected to a specified person, station, or an agreed alternate.
- C. Chargeable time ends when the connection is terminated at any point.
- D. The timing of a call does not include time lost due to service faults or defects that are reported to the Company.
- E. MTS usage rates are applied on the basis of whole minute intervals. The billing interval is determined by rounding up partial minutes to the next whole minute.
- F. In cases where a message begins in one price period and ends in another, the price for each minute is the price in effect at the beginning of each minute of usage, unless specified otherwise in a calling plan's service description.

8.2.4. DETERMINATION OF RATES

- A. Rates for MTS calls are determined by the class of the call and the duration of the call. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.
- B. MTS rates apply to all intrastate/intraLATA and intrastate/ interLATA calls, all times of day, seven days a week, unless otherwise indicated in this Tariff. Usage and service charge rates for interstate and international calls are specified in the appropriate Company Tariff or Service Guide.

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8. MESSAGE TELECOMMUNICATIONS SERVICE

8.3. INTEGRATED OFFERING

8.3.1. GENERAL

- A. Integrated Offering long distance service is available to customers located within the Company's serving area who subscribe to Insight Phone local service as set forth in Section 5, preceding. Customers subscribing to the Block-of-Time or "By the Minute" offers must presubscribe to Insight Phone for both intraLATA and interLATA long distance.
- B. Customers who subscribe to one of the Block-of-Time offerings will receive the following rates on Dial Station calls after the block of time is utilized.
- C. Customers who subscribe to the "By the Minute" offer will receive the following rates on all Dial Station calls.
- D. Customers who subscribe to the Local Only Offer have the option of designating an alternative interexchange carrier for their interLATA calls.
- E. Rates and charges for operator handled calls are set forth in Section 8.5, following.

8.3.2. RATES AND CHARGES

	<u>RATE PER MINUTE OF USE</u>
A. Block-of-Time usage, each additional minute over the initial block of time	\$0.07
B. "By the Minute"	0.07
C. Local Only Offer	
1. IntraLATA	0.12
2. InterLATA	0.12

8. MESSAGE TELECOMMUNICATIONS SERVICE

8.4. OPERATOR ASSISTED SERVICES

8.4.1. GENERAL

Operator Assisted rates apply to Customers subscribing to MTS Service who engage the Operator's assistance in the completion of MTS calls.

A per-call service charge and per-minute usage rate applies to each Operator Assisted call.

8.4.2. RATES AND CHARGES

	<u>RATE PER MINUTE OF USE</u>	<u>SERVICE CHARGE PER CALL</u>
A. Operator Station		
1. Automated Calls	\$0.69	\$3.95
2. Operator Assisted Collect	\$0.69	\$5.50
3. Operator Assisted Billed to Third Number	\$0.69	\$6.50
B. Person-to-Person	\$0.69	\$9.95

8. MESSAGE TELECOMMUNICATIONS SERVICE

8.5. *RESERVED FOR FUTURE USE*

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8. MESSAGE TELECOMMUNICATIONS SERVICE

8.6. DIRECTORY ASSISTANCE SERVICE

8.6.1. GENERAL

Directory Assistance Service is furnished upon customer request for assistance in obtaining listing information for listings that are outside the Company's local calling area or LATA/NPA serving area for the originating line. Customers will be charged for all requests including requests for listings that are not available or not found.

8.6.2. REGULATIONS

Directory Assistance charges apply on a per call basis, with a maximum of two requested telephone numbers allowed per call. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate Operator Assisted charge, plus the charge for Directory Assistance.

A. Exemptions

Charges will not be levied for Directory Assistance on an individual who affirms in writing to the Company that a visual or physical disability prevents them from using a telephone directory.

8.6.3. RATES AND CHARGES

	<u>CHARGE PER CALL</u>
A. Directory Assistance Service	\$1.25 (R)

8. MESSAGE TELECOMMUNICATIONS SERVICE

8.7. BUSY LINE VERIFICATION AND INTERRUPT SERVICE

8.7.1. GENERAL

Upon request of a calling party, the Operator will verify a busy condition on a called line that is outside of the Customer's local calling area. The Operator will determine whether the line is clear or in use and report its status to the calling party. The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

8.7.2. REGULATIONS

- A. Busy Line Verification and Interrupt service is furnished where and to the extent that facilities permit. The customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- B. A charge will apply when: (1) the Operator verifies that the line is busy with a call in progress; (2) the Operator verifies that the line is available for incoming calls; or (3) the Operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The Operator will then interrupt the call, advising the called party of the name of the calling party.
- C. No charge will apply when: 1) the calling party advises that the call is to or from an official public emergency agency; or 2) under conditions other than those stated in A. above.
- D. A Busy Line Verification charge also applies for each Busy Line Interruption.

8.7.3. RATES AND CHARGES

	<u>CHARGE PER USE</u>
A. Busy Line Verification, each	\$1.00
B. Busy Line Interrupt, each	\$1.25

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8. MESSAGE TELECOMMUNICATIONS SERVICE

8.8. OPTIONAL CALLING PLANS

8.8.1. FIVE CENT OFF-PEAK PLAN

The Five Cent Off-Peak Plan is available to Residential Customers who have subscribed to the Insight Local Only Offer as defined in Section 5, preceding.

The Five Cent Off-Peak Plan provides Customers with lower peak and off-peak Dial Station rates for a fixed monthly recurring charge. Peak rates apply every day from 7:00 AM through 6:59 PM; off-peak rates apply every day from 7:00 PM through 6:59 AM.

Calls that begin in one price period and end in another will be rated at the price that is in effect at the beginning of the call.

Customers who subscribe to the Five Cent Off-Peak Plan must presubscribe to the Company for IntraLATA and InterLATA long distance.

A. Rates and Charges

	<u>MONTHLY RECURRING CHARGE</u>	<u>RATE PER MINUTE OF USE</u>	
		<u>PEAK</u>	<u>OFF-PEAK</u>
1. Dial Station Calls	\$2.95	\$0.09	\$0.05

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8. MESSAGE TELECOMMUNICATIONS SERVICE

8.8. OPTIONAL CALLING PLANS (CONT'D)

8.8.2. \$.12 PER MINUTE PLAN

The \$.12 Per Minute Plan is available only to residential customers who have subscribed to the Insight Local Only Offer or Lifeline Service as set forth in Section 5.

The \$.12 Per Minute Plan provides customers with a rate of \$.12 per minute that applies to all Dial Station long distance calls all day, every day, with no monthly recurring charge.

Customers who subscribe to the \$.12 Per Minute calling plan must presubscribe to the Company for IntraLATA and InterLATA long distance.

A. Rates and Charges

	<u>RATE PER MINUTE OF USE</u>
1. Dial Station Calls	\$0.12