

Interstate Long Distance Service

Issued May 25, 2007

Effective May 25, 2007

A. Description

Interstate Long Distance Service is offered as an enhancement to Residential and Business Local Exchange Services described in the Company's Tariffs or Price Lists on file with the appropriate state commissions.

B. Terms and Conditions

"Customer" means current or potential customers.

"Company" means Insight Midwest Holdings, LLC and any subsidiaries or affiliates providing service under this Service Guide.

1. To subscribe to Long Distance Service, customers must:

a. For integrated or packaged offers:

- Choose the Company (or a Company affiliate) as their Primary Carrier for all of the following:
 - Local Exchange Carrier,
 - in-state toll Carrier, and
 - interstate Long Distance Carrier.

b. For non-integrated offers:

- Choose the Company (or a Company affiliate) as their Primary Carrier for all of the following:
 - Local Exchange Carrier, and
 - IntraLATA toll Carrier.

c. For both offers:

- Enroll in this plan by doing one of the following:
 - Complete and return a written subscription form to the Company.
 - Call a designated 800 number to subscribe.
 - Subscribe during a marketing contact with the Company.

2. Long Distance Service includes the following types of services:

- Direct dialed station state-to-state calls that are:
 - made from the customer's home (for residential service), or business (for business service),
 - billed to the customer's main telephone account, and
 - made without using an operator or an automated call processing system.
- State-to-state calls include calls originating from the United States mainland and terminating in the United States mainland, Hawaii, Puerto Rico, U. S. Virgin Islands, Commonwealth of the Northern Mariana Islands (CNMI), Guam, and American Samoa.
- All other calls are rated at standard rates unless the customer is enrolled in another Company plan or promotion that includes these other types of calls.

(C)

The terms and conditions set forth in this document represent an abbreviated summary of the terms and conditions more fully described in the applicable Services Agreement. This document is offered for the convenience of the customer and does not represent a waiver of the conditions set forth in the more comprehensive Services Agreement.

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B. Terms and Conditions (Cont'd)

3. Customers will continue to receive the benefits of this service until one of the following events occurs:

- The Company is notified that the Customer has changed their Local Exchange Carrier, their In-State Toll Carrier, or their Long Distance Carrier to a carrier other than the Company. Discontinuance will be effective as of the date the customer changed any one carrier selection.
- Customer notifies the Company in writing or verbally that they want to discontinue enrollment in the service.
- Customer's main residential or business telephone account is subject to disconnection in compliance with state telephone utility regulations.

4. This plan may not be combined with any other plans or offers listed below.

- Cent Per Minute Plans
- Volume Discount Plans
- Services No Longer Offered To New Customers
- Special Offers

5. Billing for this service is based on the following factors:

- For residential customers, each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute.
- For business customers, the initial period is 30 seconds with additional increments measured in units of 1 second. Charges resulting in fractions of a cent are rounded to the nearest whole cent.
- Eligible usage from all lines will be billed as if the multiline customer was a single line account.
- If a call originates in one rate period, but concludes in another rate period, the call will be rated based on the minutes of use associated with each rate period. If a minute is split between two rate periods, the rate period applicable at the start of the minute applies to that entire minute.
- Local, State and/or Federal taxes may apply. The Company reserves the right to pass on taxes or fees imposed on the Company by any taxing authority. The Company may also pass on surcharges imposed by other Carriers based on the customers usage.

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- Billing Availability:
 - Service is subject to billing and technical availability and is available where the Company provides and issues the bill.

C. Rates and Charges

1. Residence Rates – Integrated or Packaged Offers (Direct Dialed)

Subject to system and facility availability, customers selecting Integrated Offers or Packages described in tariffs/price lists on file with their respective State Public Utility Commission qualify for “by the minute” or “block-of-time” rates. The Interstate Long Distance usage component of the selected service is offered at the per-minute rate shown:

For customers subscribing to Block of Time Plans, the rate for usage over the Block of Time is specified below. For plans that include calling to Canada in the Block of Time, the usage rates below also apply for calls to Canada.

Market	By the Minute	180 Mn. Block	300 Mn. Block
Indiana	.07	.07	.07
Kentucky	.07	.07	.07
Ohio	.07	.07	.07

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C. Rates and Charges (Cont'd)

2. Residence Rates – Other (Direct Dialed)

Subject to system and facility availability, customers selecting local only offerings are eligible for the following per-minute rate options:

- a. The “12 Cent” offer is a 24 hour per day 7 day per week rate.
- b. The “5 Cent Peak and Off-Peak” offer provides off-peak calling at a discounted rate. Peak calling is 7:00 a.m. to 7:00 p.m. 7 days a week. Off-Peak applies at all other times.
- c. The “Basic” offer provides a rate at which customers who have not selected a plan can complete Interstate long distance calls 24 hours per day, 7 days per week.

Market	12 Cent	5 Cent Peak	5 Cent Off-Peak	Basic
Indiana	N/A	.09	.05	0.12
Kentucky	.12	.09	.05	0.12
Ohio	.12 [1]	.09 [1]	.05 [1]	0.12

Note 1: Grandfathered to existing customers at existing locations effective August 12, 2003

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C. Rates and Charges (Cont'd)

3. Business Rates – Direct Dialed

Subject to system and facility availability, Interstate Long Distance usage is offered at the per-minute rate shown:

The Business Bundle and Business Bonus Bundle plans require minimum monthly long distance usage of \$9.95. If the customer's total gross monthly usage does not equal or exceed \$9.95 per Main Billed Account, the Minimum Monthly Usage Charge will be applied. The Minimum Monthly Usage Charge is the difference between the customer's total gross monthly usage and \$9.95 per Main Billed Account. The Minimum Monthly Usage Charge does not apply when the customer's total gross monthly usage charges are equal to or exceed \$9.95 per Main Billed Account.

Market	Per Minute
Indiana	.065