

**International Basic Long Distance**

Issued: May 15, 2008

Effective: May 15, 2008

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**A. Description**

This plan offers residential subscribers to place a direct dialed station international call from their main billed residence account.

**B. Terms and Conditions**

“You” and “Your” mean current or potential customers.

“Company” means Insight Midwest Holdings, LLC and any subsidiaries or affiliates providing service under this Service Guide.

1. To participate in this plan, you must:
  - Currently have, or choose the Company as your Primary Long Distance Carrier and not select another international direct dialed station plan.
2. This plan includes the following types of calls:
  - Direct dialed station international calls that are:
    - made from your home,
    - billed to your main telephone account, and made without using an operator or an automated call processing system.
  - Countries/areas where service is available are indicated in the rate tables.
3. The Company will provide the benefits of this plan until one or more of the following events occur:
  - The Company changes and/or discontinues this plan.
  - The Company is notified that you no longer subscribe to the Company as your Primary Long Distance Carrier. Discontinuance will be effective as of the date the Company’s records show that you no longer subscribe.
  - You select another international direct dialed station plan.

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**B. Terms and Conditions (Cont'd)**

4. You can enroll in only one international pricing plan for direct dialed station international calls for each main telephone account unless the Company notes otherwise.
5. The Company will bill for this plan based on the following:
  - The duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45-second call will be billed as a one-minute call).
  - Usage rates are per minute, per country.
  - Billing Availability:  
The Company will provide this plan in locations where billing and technical resources are available.

**C. Rates and Charges**

1. Local, State and/or Federal taxes may apply. The Company reserves the right to pass on taxes or fees imposed on the Company by any taxing authority.
2. Service Charges – There is no monthly recurring charge for International Basic Long Distance.
3. Usage rates are per-minute, per country, 24 hours a day, seven days a week.
4. Rates may vary depending upon the where the call terminates. There are three Rate Schedules applicable calls terminating in (1) Fixed Locations; (2) Mobile Locations, and (3) via Satellite and other Services.

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**d/b/a Insight Phone**

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**RATES FOR CALLS TO FIXED LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
Afghanistan	\$2.90
Albania	1.12
Algeria	0.48
Andorra	0.46
Angola	1.48
Anguilla	0.57
Antarctica (Casey Base)	1.20
Antarctica (Scott Base)	1.20
Antigua (Barbuda)	0.45
Argentina	0.27
Argentina,: Buenos Aires; Cordoba; Mendoza; Rosario	0.27
Armenia	0.58
Armenia: N. Karabakh; Yervan	0.58
Aruba	0.44
Ascension Island	1.14
Australia (Tasmania)	0.12
Austria	0.12
Azerbaijan	0.85
Bahamas	0.23
Bahrain	0.64
Bangladesh	0.51
Bangladesh: Chittagong; Dhaka	0.51
Barbados	0.49
Belarus	0.34
Belgium	0.12
Belize	0.64
Benin, Republic of	0.65
Bermuda	0.17
Bhutan	1.86

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**RATES FOR CALLS TO FIXED LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
Bolivia	\$0.38
Bolivia: Cochambamba; Lapaz; Santa Cruz	0.38
Bosnia-Herzegovina	0.34
Botswana	0.84
Brazil	0.14
Brazil: Behlo Horizonte; Rio DeJaneiro; Sao Paulo	0.14
British Virgin Islands	0.45
Brunei	0.86
Bulgaria	0.34
Burkina Faso	1.04
Burundi	1.39
Cambodia	2.36
Cameroon	0.48
Canada	0.12
Cape Verde Islands	0.82
Cayman Island	0.24
Central African Republic	1.85
Chad	2.50
Chile (includes Easter Island)	0.24
China, People's Republic	0.15
Christmas Island	0.55
Cocos Island	0.55
Colombia	0.27
Colombia, Barranquilla; Bucaramanga; Manizales; Armenia; Bogota; Cali; Medillina; Perieira	0.27
Comoros,	2.26
Congo, Democratic Rep of (formerly Zaire)	0.52
Congo, Republic of	0.71
Cook Island	1.66
Costa Rica	0.26
Croatia	0.31

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**RATES FOR CALLS TO FIXED LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
Cuba	\$0.91
Cyprus	0.12
Czech Republic	0.25
Denmark	0.12
Diego Garcia	6.69
Djibouti, Republic of	0.97
Dominica	0.49
Dominican Republic	0.27
East Timor	2.25
Easter Island	See Chile
Ecuador	0.33
Ecuador: Cuenca; Guayaquil; Quito Zone	0.33
Egypt	0.37
El Salvador	0.28
Equatorial Guinea,	2.15
Eritrea	0.88
Estonia	0.67
Ethiopia	1.00
Faeroe Islands	0.52
Falkland Islands	0.81
Fiji Islands	0.97
Finland	0.12
France	0.12
French Antilles	0.62
French Guiana	0.66
French Polynesia	1.20
Gabon Republic	1.05
Gambia	0.58
Georgia	0.77
Germany	0.12

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**RATES FOR CALLS TO FIXED LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
Ghana	\$0.45
Gibraltar	1.04
Greece	0.12
Greenland	0.59
Grenada (Carriacou)	0.43
Guadeloupe	0.60
Guantanamo	1.02
Guatemala	0.26
Guinea, Republic of	1.39
Guinea-Bissau	0.99
Guyana	0.84
Haiti	0.47
Honduras	0.41
Hong Kong	0.12
Hungary	0.25
Iceland	0.47
India	0.28
India: Ahmedabad; Amristsar; Bangalore; Baroda; Bhopal; Bombay; Calcutta; Chandigarh; Ernakulum; Gandhinagar; Hyderabad; Jaipur; Jalandhar; Kanpur; Madras; New Delhi; Poona; Surat	0.28
Indonesia	0.28
Indonesia: Jakarta; Surabaya	0.28
Iran	0.57
Iraq	0.45
Ireland	0.12
Israel	0.12
Italy	0.12
Ivory Coast, Republic of	0.68
Jamaica	0.43
Japan	0.12
Jordan	0.57
Kazakhstan	0.19

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**RATES FOR CALLS TO FIXED LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
Kenya, Republic of	\$0.65
Kiribati	1.17
Korea (North)	3.28
Korea (South)	0.12
Kuwait	0.46
Kyrgyzstan	0.30
Laos	2.43
Latvia	0.34
Lebanon	0.54
Lesotho	0.84
Liberia	0.58
Libya	0.97
Liechtenstein	0.12
Lithuania	0.34
Luxembourg	0.12
Macao	0.77
Macedonia	0.54
Madagascar	2.12
Malawi	0.48
Malaysia	0.12
Maldives	1.46
Mali	1.06
Malta	0.72
Marshall Islands	0.74
Mauritania	1.00
Mauritius	1.25
Mayotte Island	2.25
Mexico (3 City; Equal Access 1, 3, 4, 5; Non Equal Access)	0.09
Micronesia, Federated States of	0.55
Moldova	0.47

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<b>Country</b>	<b>Rate Per Minute</b>
Monaco	\$0.14
Mongolia	1.71
Montserrat	0.52
Morocco	0.55
Mozambique	1.28
Myanmar (Burma)	2.17
Namibia	0.80
Nauru	3.25
Nepal	1.30
Netherlands	0.12
Netherlands Antilles	0.40
New Caledonia	1.45
New Zealand	0.12
Nicaragua	0.38
Niger	0.93
Nigeria	0.55
Nigeria, Lagos	0.55
Niue Island	3.55
Norfolk Island	3.55
Norway	0.12
Oman	1.07
Pakistan	0.39
Pakistan: Karachi; Lahore	0.39
Palau, Republic of	1.30
Palestine	0.24
Panama, Republic of	0.33
Papua New Guinea	3.54
Paraguay	0.39
Paraguay, Ascuncion	0.39
Peru	0.33

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<b>Country</b>	<b>Rate Per Minute</b>
Peru, Lima	\$0.33
Philippines	0.17
Pitcairn Island	NA
Poland	0.21
Poland, Warsaw	0.21
Portugal	0.12
Qatar	0.95
Reunion Island	1.02
Romania	0.31
Romania, Bucharest	0.31
Russia	0.19
Russia, Moscow	0.19
Rwanda	1.19
San Marino	0.89
Sao Tome	1.59
Saudi Arabia	0.47
Saudi Arabia: Dharan; Jeddah; Riyadh	0.47
Senegal	0.68
Serbia	0.31
Serbia Montenegro	0.31
Seychelles	1.51
Sierra Leone	0.58
Singapore	0.12
Slovakia	0.24
Slovenia	0.56
Solomon Islands	1.20
Somalia	1.65
South Africa	0.35
Spain	0.12
Sri Lanka	1.00

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Issued: July 21, 2011

Effective: July 21, 2011

**RATES FOR CALLS TO FIXED LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
St. Helena	\$1.44
St. Kitts/Nevis	0.47
St. Lucia	0.40
St. Pierre & Miquelon	0.48
St. (Sint) Maarten	0.40
St. Vincent / Grenadines	0.53
Sudan	0.88
Suriname	1.25
Swaziland	0.76
Sweden	0.12
Switzerland	0.12
Syrian Arab Republic	0.88
Taiwan	0.12
Tajikistan	0.22
Tanzania	0.48
Thailand	0.23
Thailand, Bhangkok	0.23
Togo	1.11
Tonga Islands	1.55
Trinidad & Tobago	0.33
Tunisia	0.48
Turkey	0.38
Turkey, Ankara; Istanbul	0.38
Turkmenistan	0.27
Turks & Caicos Islands	0.52
Tuvalu	3.39
Uganda	0.48
Ukraine	0.25
United Arab Emirates	0.37
United Kingdom	0.12
Uruguay	0.39

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<b>Country</b>	<b>Rate Per Minute</b>
Uzbekistan	\$0.27
Vanuatu, Republic of	2.41
Vatican City	See Italy
Venezuela, Caracas; Maracaibo	0.21
Vietnam	0.65
Vietnam: Hanoi; Ho Chi Minh City	0.65
Wallis & Futuna Islands	3.25
Western Sahara	NA
Western Samoa	1.04
Yemen/ Aden/ Almahrah	0.97
(D)	
Zambia	0.58
Zimbabwe	0.48

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<b>Country</b>	<b>Rate Per Minute</b>
Afghanistan	\$2.90
Albania	1.12
Algeria	0.48
Andorra	0.46
Angola	1.48
Anguilla	0.57
Antarctica (Casey Base)	1.20
Antarctica (Scott Base)	1.20
Antigua (Barbuda)	0.45
Argentina	0.27
Armenia	0.58
Aruba	0.44
Ascension Island	1.14
Australia (Tasmania)	0.30
Austria (Mobile A, B & C)	0.30
Azerbaijan	0.85
Bahamas	0.23
Bahrain	0.64
Bangladesh	0.51
Barbados	0.49
Belarus	0.34
Belgium (Mobile A, B C, D)	0.30
Belize	0.64
Benin, Republic of	0.65
Bermuda	0.17
Bhutan	1.86
Bolivia	0.38
Bosnia-Herzegovina (Mobile A, B)	0.40
Botswana	0.84

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<b>Country</b>	<b>Rate Per Minute</b>
Brazil	\$0.25
British Virgin Islands	0.45
Brunei	0.86
Bulgaria	0.34
Burkina Faso	1.04
Burundi	1.39
Cambodia	2.36
Cameroon (Mobile A, B)	0.48
Canada	0.12
Cape Verde Islands	0.82
Cayman Island	0.24
Central African Republic	1.85
Chad	2.50
Chile (includes Easter Island)	0.30
China, People's Republic	0.15
Christmas Island	0.55
Cocos Island	0.55
Colombia	0.27
Comoros,	2.26
Congo, Democratic Rep of (formerly Zaire) (Mobile A, B)	0.52
Congo, Republic of	0.71
Cook Island	1.66
Costa Rica	0.26
Croatia	0.31
Cuba	0.91
Cyprus	0.54
Czech Republic	0.25
Denmark	0.30
Diego Garcia	6.69
Djibouti, Republic of	0.97

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<b>Country</b>	<b>Rate Per Minute</b>
Dominica	\$0.49
Dominican Republic	0.27
East Timor	2.25
Easter Island	See Chile
Ecuador	0.33
Egypt	0.37
El Salvador (Mobile A, B)	0.28
Equatorial Guinea,	2.15
Eritrea	0.88
Estonia (Mobile A, B)	0.67
Ethiopia	1.00
Faeroe Islands	0.52
Falkland Islands	0.81
Fiji Islands	0.97
Finland	0.25
France (Mobile A, B, C, D)	0.31
French Antilles	0.62
French Guiana	0.66
French Polynesia	1.20
Gabon Republic	1.05
Gambia	0.58
Georgia	0.77
Germany (Mobile A, B, C, D)	0.25
Ghana	0.45
Gibraltar	1.04
Greece (Mobile A, B)	0.20
Greenland	0.88
Grenada (Carriacou)	0.43
Guadeloupe	0.60
Guantanamo	1.02

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**RATES FOR CALLS TO MOBILE LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
Guatemala (Mobile A, B)	\$0.28
Guinea, Republic of	1.50
Guinea-Bissau	0.99
Guyana	0.84
Haiti	0.47
Honduras	0.41
Hong Kong	0.12
Hungary	0.25
Iceland	0.47
India (Mobile A, B)	0.30
Indonesia (Mobile A, B, C)	0.32
Iran	0.57
Iraq (Mobile A, B, C)	0.45
Ireland	0.30
Israel (Mobile A, B)	0.13
Italy (Mobile A, B, C, D, E)	0.25
Ivory Coast, Republic of	0.68
Jamaica	0.43
Japan	0.23
Jordan	0.57
Kazakhstan	0.19
Kenya, Republic of	0.65
Kiribati	1.17
Korea (North)	3.28
Korea (South)	0.12
Kuwait	0.46
Kyrgyzstan	0.30
Laos	2.43
Latvia	0.34
Lebanon	0.54

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<b>Country</b>	<b>Rate Per Minute</b>
Lesotho	\$0.84
Liberia	0.58
Libya	0.97
Liechtenstein	0.70
Lithuania	0.34
Luxembourg	0.26
Macao	0.77
Macedonia	0.54
Madagascar	2.12
Malawi	0.48
Malaysia	0.17
Maldives	1.46
Mali	1.06
Malta	0.72
Marshall Islands	0.74
Mauritania	1.00
Mauritius	1.25
Mayotte Island	2.25
From locations other than Lexington, Kentucky to Mexico	0.09
From Lexington, Kentucky to Mexico	0.16
Micronesia, Federated States of	0.55
Moldova	0.47
Monaco	0.26
Mongolia	1.71
Montserrat	0.52
Morocco	0.55
Mozambique	1.28
Myanmar (Burma)	2.17
Namibia	0.80
Nauru	3.25
Nepal	1.30

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**RATES FOR CALLS TO MOBILE LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
Netherlands (Mobile A, B)	\$0.30
Netherlands Antilles	0.40
New Caledonia	1.45
New Zealand	0.31
Nicaragua	0.38
Niger	0.93
Nigeria	0.55
Niue Island	3.55
Norfolk Island	3.55
Norway	0.24
Oman	1.07
Pakistan	0.39
Palau, Republic of	1.30
Palestine	0.24
Panama, Republic of	0.33
Papua New Guinea	3.54
Paraguay	0.39
Peru (Mobile A, B)	0.38
Philippines (Mobile A, B, C)	0.19
Pitcairn Island	NA
Poland	0.35
Portugal	0.30
Qatar	0.95
Reunion Island	1.02
Romania	0.31
Russia	0.19
Rwanda	1.19
San Marino	0.89
Sao Tome	1.59
Saudi Arabia	0.47

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**RATES FOR CALLS TO MOBILE LOCATIONS**

<b>Country</b>	<b>Rate Per Minute</b>
Senegal	\$0.68
Seychelles	1.51
Sierra Leone	0.58
Singapore	0.12
Slovakia	0.24
Slovenia	0.56
Solomon Islands	1.20
Somalia	1.65
South Africa	0.35
Spain (incl. Canary Isl.) (Mobile A, B, C, D)	0.28
Sri Lanka	1.00
St. Helena	1.44
St. Kitts/Nevis	0.47
St. Lucia	0.40
St. Pierre & Miquelon	0.48
St. (Sint) Maarten	0.40
St. Vincent / Grenadines	0.53
Sudan	0.88
Suriname	1.25
Swaziland	0.76
Sweden (Mobile A, B)	0.28
Switzerland	0.33
Syrian Arab Republic	0.88
Taiwan (Mobile A, C)	0.13
Tajikistan	0.22
Tanzania	0.48
Thailand	0.23
Togo	1.11
Tonga Islands	1.55
Trinidad & Tobago	0.33
Tunisia	0.48

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<b>Country</b>	<b>Rate Per Minute</b>
Turkey	\$0.38
Turkmenistan	0.27
Turks & Caicos Islands	0.52
Tuvalu	3.39
Uganda	0.48
Ukraine	0.25
United Arab Emirates	0.37
United Kingdom (Mobile A, B, C, D, E)	0.30
Uruguay	0.39
Uzbekistan	0.30
Vanuatu, Republic of	2.41
Vatican City	See Italy
Venezuela (Mobile A, B)	0.37
Vietnam	0.65
Wallis & Futuna Islands	3.25
Western Sahara	NA
Western Samoa	1.04
Yemen/ Aden/ Almahrah	0.97
(D)	
Zambia	0.58
Zimbabwe (Mobile A, B)	0.48

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**RATES FOR CALLS VIA SATELLITE AND OTHER SERVICES**

<b>Country</b>	<b>Rate Per Minute</b>
INMARSAT ATLANTIC EAST A	? \$5.04
INMARSAT ATLANTIC EAST B	8.29
INMARSAT ATLANTIC EAST B HSD	8.29
INMARSAT ATLANTIC EAST HSD	8.29
INMARSAT ATLANTIC EAST M	1.66
INMARSAT ATLANTIC EAST MINI-M	1.72
INMARSAT ATLANTIC W. SKYPHONE	3.20
INMARSAT ATLANTIC WEST A	5.04
INMARSAT ATLANTIC WEST A	5.04
INMARSAT ATLANTIC WEST A	5.04
INMARSAT ATLANTIC WEST A FAX	5.04
INMARSAT ATLANTIC WEST B	8.29
INMARSAT ATLANTIC WEST B HSD	8.29
INMARSAT ATLANTIC WEST HSD	8.29
INMARSAT ATLANTIC WEST M	1.66
INMARSAT ATLANTIC WEST MINI-M	1.72
INMARSAT INDIAN A	5.04
INMARSAT INDIAN A	5.04
INMARSAT INDIAN A FAX	5.04
INMARSAT INDIAN B	8.29
INMARSAT INDIAN B HSD	8.29
INMARSAT INDIAN HSD	8.29
INMARSAT INDIAN M	1.66
INMARSAT INDIAN MINI-M	1.72
INMARSAT PACIFIC A	5.04
INMARSAT PACIFIC A	5.04
INMARSAT PACIFIC A FAX	5.04
INMARSAT PACIFIC B	8.29
INMARSAT PACIFIC B HSD	8.29
INMARSAT PACIFIC HSD	8.29

The terms and conditions set forth in this document represent an abbreviated summary of the terms and conditions more fully described in the applicable Services Agreement. This document is offered for the convenience of the customer and does not represent a waiver of the conditions set forth in the more comprehensive Services Agreement.

**Insight Midwest Holdings, LLC**  
**d/b/a Insight Phone**

**International Basic Long Distance**

Issued: May 15, 2008

Effective: May 15, 2008

**RATES FOR CALLS VIA SATELLITE AND OTHER SERVICES**

<b>Country</b>	<b>Rate Per Minute</b>
INMARSAT PACIFIC M	\$1.66
INMARSAT PACIFIC MINI-M	1.72
INMARSAT PACIFIC SKYPHONE	3.20
INMARSAT SNAC	5.04
INMARSAT SNAC B	1.72
INMARSAT SNAC B HSD	5.04
INMARSAT SNAC BGAN	1.51
INMARSAT SNAC BGAN HSD	7.60
INMARSAT SNAC GAN HSD	8.29
INMARSAT SNAC M	1.66
INMARSAT SNAC Mini-M	1.66
IRIDIUM	3.88
MCP NETWORK	2.82
THURAYA SATELLITE	1.34

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