

6. BUSINESS SERVICE

6.1. BUSINESS LOCAL SERVICE

Business Local Service provides the Customer with an access line and usage within a local calling area for the transmission of two-way interactive switched voice or data communications. Local Calling Areas are described in Section 3.1. #

Business Local Service is available only to Commercial (Business) Customers, where use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

Business Service is furnished where billing is available, is subject to the availability of facilities and equipment, and is subject to the terms and conditions of this Tariff.

This Service is offered as a stand-alone local offer or in conjunction with an associated long distance Service provided by the Company.

Business Services are subject to monthly recurring charges and for certain call types, per minute usage rates and/or Service charges on a per access line basis, as specified following. For each local access line, a Customer may subscribe to one of the following options.

6.1.1. OFFERS

Offers are provided in conjunction with an associated long distance service provided by the Company. Customers who order the offers with associated long distance service must be presubscribed to the Company for both Intrastate and Interstate long distance. Additional interstate long distance usage will be rated on a per minute basis as specified in the appropriate Service Guide. Other optional features are available for an additional monthly charge, as specified in this Tariff.

Offers are subject to monthly recurring charges, which include the Line Component and/or the Usage Component on a per access line basis. Offers may also may be subject to per minute usage charges. Each of the following offers provides Customers with the option of one to four access lines.

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6.1.1. OFFERS (CONT'D)

A. Block of Time Offers

The following Block of Time plans provide the Customer with unlimited calls within their Local Calling Area and a specified amount of long distance calling. The rates for Block of Time Offers include the Line Component and the Usage Component. The following types of calls do not apply towards minutes included in any of the block-of-time plans listed below: Operator Assisted calls, international calls, or calls to toll free dialing numbers. Block of Time usage is measured per month, based on all applicable usage on all lines associated with the account. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

1. 180 Minute Block of Time Offer

The 180 Minute Block of Time offer provides the Customer with a local access line, touch-tone Service, unlimited calls within the Customer's local calling area, and 180 minutes of domestic long distance calling per monthly billing period. Additional intrastate usage will be rated on a per minute basis.

2. 300 Minute Block of Time Offer

The 300 Minute Block of Time offer provides the Customer with a local access line, touch-tone Service, unlimited calls within the Customer's local calling area, and 300 minutes of domestic long distance calling per monthly billing period. Additional intrastate usage will be rated on a per minute basis.

B. "By the Minute" Offers

1. By The Minute Offer

The "By the Minute" offer provides the Customer with unlimited calls within the Customer's local calling area. The rates for the "By the Minute Offer" include the Line Component and the Usage Component. Intrastate usage will be rated on a per minute basis.

2. \$.12 No MRC Offer

The \$.12 No MRC Plan may be ordered in conjunction with the Local Only Offer, and provides the Customer unlimited intrastate toll calls at a fixed usage rate of \$.12.

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6.1.1. OFFERS (CONT'D)

B. "By the Minute" Offers (Cont'd)

3. \$.05 Off Peak Offer

The \$.05 Off Peak Plan may be ordered in conjunction with the Local Only Offer, and provides the Customer unlimited intrastate toll calls at fixed usage rates during Peak and Off Peak Periods, specified in 5.1.1.C, following.

For the plan, the Peak Rate Periods is 7:00 AM to 6:59 PM and the Off-Peak Rate Periods is 7:00 PM to 6:59 AM, applicable seven days a week, including holidays.

6.1.2 LOCAL ONLY OFFER

The Local Only Offer is provided as a stand-alone local offer not associated with a long distance Service. The Local Only Offer is subject to monthly recurring charges on a per access line basis.

The Local Only Offer provides Customers with a local access line, touch-tone Service, and unlimited calling within the Customer's local calling area

6.1.3 ADDITIONAL LINES

The Customer may add additional access lines, up to a total of four lines per account. A monthly charge for each additional line will be assessed as specified below.

6. BUSINESS SERVICE**6.1. BUSINESS LOCAL SERVICE (CONT'D)****6.1.4. RATES AND CHARGES****MONTHLY
CHARGE****LINE COMPONENT:**

Primary Access Line	\$ 30.00
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USAGE COMPONENT**BLOCK OF TIME OFFERS:**

300 Minute Block of Time Offer	16.95
180 Minute Block of Time Offer	11.95

BY THE MINUTE OFFERS:

By the Minute Offer	2.95
\$.12 No MRC Offer	N/C
\$.05 Off Peak Offer	2.95

LOCAL OFFER:	30.00
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ADDITIONAL LINE:	25.50
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6. BUSINESS SERVICE

6.1. BUSINESS LOCAL SERVICE (CONT'D)

6.1.5. ON-TIME GUARANTEE

The Company will issue a one-time credit for all nonrecurring charges associated with a customer's installation or \$20.00, whichever is greater, when the customer reports and/or the Company verifies that the customer's installation appointment did not occur during the timeframe it was scheduled. In addition, the Company will issue a one-time credit of \$20.00 when a missed repair appointment is reported by the customer and/or verified by the Company. The aforementioned credits will apply once per missed appointment, and are not applicable if the customer is not home or does not permit the Company employee to enter the premises. This guarantee will not apply in instances as specified in Section 2.2.1.G of this Tariff.

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