

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE

Insight Phone Service provides the Customer with an access line and usage within a local calling area for the transmission of two-way interactive switched voice or data communications. Local Calling Areas are described in Section 3.1.

The Company's Services are furnished subject to the availability of facilities and equipment, and are subject to the terms and conditions of this Tariff.

Insight Phone Service is offered as a stand-alone local offer or in conjunction with an associated long distance Service provided by the Company.

Insight Phone Services are subject to monthly recurring charges and for certain call types, per minute usage rates and/or Service charges on a per access line basis, as specified following. For each local access line, a Customer may subscribe to one of the following options.

5.1.1. RESERVED FOR FUTURE USE

(C)

(D)

(D)

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE

5.1.1. RESERVED FOR FUTURE USE

(C)

(D)

(D)

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE

5.1.1. RESERVED FOR FUTURE USE

(C)

(D)

(D)

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE (CONT'D)

5.1.2. EVANSVILLE AND PRINCETON OFFERS

Offers are provided in conjunction with an associated long distance service provided by the Company. Customers who order Offers associated with long distance service must be presubscribed to Insight Phone for both Intrastate and Interstate long distance.

Offers are subject to monthly recurring charges, which include the Line Component and/or the Usage Component on a per access line basis. Offers may also be subject to per minute usage charges. Each of the following offers provides Customers with the option of one to four access lines. The Customer may add one additional line per offer, up to a total of four lines per single-family residence. For each account, a Customer may subscribe to one of the following options.

A. Block of Time Offers - GRANDFATHERED

(C)

GRANDFATHERED OFFERS: The following offers are Grandfathered and are only available to customers who subscribed to the offers prior to July 1, 2007 and who have not initiated any change to their account.

(N)

|

(N)

The following Block of Time plans provide the Customer with unlimited calls within their Local Calling Area and a specified amount of calling for a flat monthly fee. The rates for Block of Time Offers include the Line Component and the Usage Component. The following types of calls do not apply towards minutes included in any of the block-of-time plans listed below: Operator Assisted calls, international calls, or calls to toll free dialing numbers. Block of Time usage is measured per month, based on all applicable usage on all lines associated with the account. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

Additional intrastate usage will be rated on a per minute basis. Additional interstate long distance usage will be rated on a per minute basis as specified in the appropriate Insight Phone Service Guide. Other optional features are available for an additional monthly charge, as specified in this Tariff.

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE

5.1.2. EVANSVILLE AND PRINCETON OFFERS (CONT'D)

A. Block of Time Offers - GRANDFATHERED (Cont'd) (C)

GRANDFATHERED OFFERS: The following offers are Grandfathered and are only available to customers who subscribed to the offers prior to July 1, 2007 and who have not initiated any change to their account. (N)
(N)

1. 180 Minute Block of Time Offer - GRANDFATHERED (C)

The 180 Minute Block of Time offer provides the Customer with a local access line, touch-tone Service, unlimited calls within the Customer's local calling area, and 180 minutes of domestic direct dialed long distance calling and/or direct dialed 1+ calling to Canada per monthly billing period.

2. 300 Minute Block of Time Offer - GRANDFATHERED (C)

The 300 Minute Block of Time offer provides the Customer with a local access line, touch-tone Service, unlimited calls within the Customer's local calling area, and 300 minutes of domestic direct dialed long distance calling and/or direct dialed 1+ calling to Canada per monthly billing period.

B. "By the Minute" Offers

1. By The Minute Offer

The "By the Minute" offer provides the Customer with unlimited calls within the Customer's local calling area. The rates for the "By the Minute Offer" include the Line Component and the Usage Component. Intrastate usage will be rated on a per minute basis. Interstate long distance usage will be rated on a per minute basis as specified in the appropriate Insight Phone Service Guide. Other optional features are available for an additional monthly charge, as specified in this Tariff.

2. \$.12 No MRC Offer

The \$.12 No MRC Plan may be ordered in conjunction with the Local Only Offer, and provides the Customer unlimited intrastate toll calls at a fixed usage rate of \$.12. Interstate long distance usage will be rated on a per minute basis as specified in the appropriate Insight Phone Service Guide.

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE

5.1.2. EVANSVILLE AND PRINCETON OFFERS (CONT'D)

(C)

B. "By the Minute" Offers (Cont'd)

3. \$.05 Off Peak Offer

The \$.05 Off Peak Plan may be ordered in conjunction with the Local Only Offer, and provides the Customer unlimited intrastate toll calls at fixed usage rates during Peak and Off Peak Periods, specified in 5.1.2.C, following.

For the plan, the Peak Rate Periods is 7:00 AM to 6:59 PM and the Off-Peak Rate Periods is 7:00 PM to 6:59 AM, applicable seven days a week, including holidays. Interstate long distance usage will be rated on a per minute basis as specified in the appropriate Insight Phone Service Guide.

C. Local Only Offer

The Local Only Offer is provided as a stand-alone local offer not associated with a long distance Service. The Local Only Offer is subject to monthly recurring charges on a per access line basis.

The Local Only Offer provides Customers with a local access line, touch-tone Service, and unlimited calling within the Customer's local calling area. Other features are available for an additional monthly charge, as specified in Section 5.2 of this Tariff.

Customers subscribing to plans requiring Company subscription for Intrastate and Interstate long distance who subsequently select an alternate Intrastate or Interstate Carrier become Local Only customers and are subject to applicable monthly charges for custom calling features as set forth in Section 7, following, and toll usage rates as set forth in Section 9, following.

D. Additional Lines

The Customer may add additional access lines, up to a total of four lines per account. A monthly charge for each additional line will be assessed as specified below.

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE (CONT'D)

5.1.3. JEFFERSONVILLE OFFERS

Offers are provided in conjunction with an associated long distance service provided by the Company. Customers who order Offers associated with long distance service must be presubscribed to Insight Phone for both Intrastate and Interstate long distance.

Offers are subject to monthly recurring charges, which include the Line Component and/or the Usage Component on a per access line basis. Offers may also be subject to per minute usage charges. Each of the following offers provides Customers with the option of one to four access lines. The Customer may add one additional line per offer, up to a total of four lines per single-family residence. For each account, a Customer may subscribe to one of the following options.

A. Block of Time Offers – GRANDFATHERED

(C)

GRANDFATHERED OFFERS: The following offers are Grandfathered and are only available to customers who subscribed to the offers prior to July 1, 2007 and who have not initiated any change to their account.

(N)

|

(N)

The following Block of Time plans provide the Customer with unlimited calls within their Local Calling Area and a specified amount of calling for a flat monthly fee. The rates for Block of Time Offers include the Line Component and the Usage Component. The following types of calls do not apply towards minutes included in any of the block-of-time plans listed below: Operator Assisted calls, international calls, or calls to toll free dialing numbers. Block of Time usage is measured per month, based on all applicable usage on all lines associated with the account. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

Additional intrastate usage will be rated on a per minute basis. Additional interstate long distance usage will be rated on a per minute basis as specified in the appropriate Insight Phone Service Guide. Other optional features are available for an additional monthly charge, as specified in this Tariff.

5. RESIDENTIAL SERVICE**5.1. INSIGHT PHONE SERVICE****5.1.3. JEFFERSONVILLE OFFERS (CONT'D)****A. Block of Time Offers - GRANDFATHERED (Cont'd) (C)****1. 180 Minute Block of Time Offer - GRANDFATHERED (C)**

The 180 Minute Block of Time offer provides the Customer with a local access line, touch-tone Service, unlimited calls within the Customer's local calling area, and 180 minutes of domestic direct dialed long distance calling and/or direct dialed 1+ calling to Canada per monthly billing period.

2. 300 Minute Block of Time Offer - GRANDFATHERED (C)

The 300 Minute Block of Time offer provides the Customer with a local access line, touch-tone Service, unlimited calls within the Customer's local calling area, and 300 minutes of domestic direct dialed long distance calling and/or direct dialed 1+ calling to Canada per monthly billing period.

B. "By the Minute" Offers**1. By The Minute Offer**

The "By the Minute" offer provides the Customer with unlimited calls within the Customer's local calling area. The rates for the "By the Minute Offer" include the Line Component and the Usage Component. Intrastate usage will be rated on a per minute basis. Interstate long distance usage will be rated on a per minute basis as specified in the appropriate Insight Phone Service Guide. Other optional features are available for an additional monthly charge, as specified in this Tariff.

2. \$.12 No MRC Offer

The \$.12 No MRC Plan may be ordered in conjunction with the Local Only Offer, and provides the Customer unlimited intrastate toll calls at a fixed usage rate of \$.12. Interstate long distance usage will be rated on a per minute basis as specified in the appropriate Insight Phone Service Guide.

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE

5.1.3. JEFFERSONVILLE OFFERS (CONT'D)

B. "By the Minute" Offers (Cont'd)

(N)

3. \$.05 Off Peak Offer

The \$.05 Off Peak Plan may be ordered in conjunction with the Local Only Offer, and provides the Customer unlimited intrastate toll calls at fixed usage rates during Peak and Off Peak Periods, specified in 5.1.3.C, following.

For the plan, the Peak Rate Periods is 7:00 AM to 6:59 PM and the Off-Peak Rate Periods is 7:00 PM to 6:59 AM, applicable seven days a week, including holidays. Interstate long distance usage will be rated on a per minute basis as specified in the appropriate Insight Phone Service Guide.

C. Local Only Offer

The Local Only Offer is provided as a stand-alone local offer not associated with a long distance Service. The Local Only Offer is subject to monthly recurring charges on a per access line basis.

The Local Only Offer provides Customers with a local access line, touch-tone Service, and unlimited calling within the Customer's local calling area. Other features are available for an additional monthly charge, as specified in Section 5.2 of this Tariff.

Customers subscribing to plans requiring Company subscription for Intrastate and Interstate long distance who subsequently select an alternate Intrastate or Interstate Carrier become Local Only customers and are subject to applicable monthly charges for custom calling features as set forth in Section 7, following, and toll usage rates as set forth in Section 9, following.

D. Additional Lines

The Customer may add additional access lines, up to a total of four lines per account. A monthly charge for each additional line will be assessed as specified below.

(N)

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE

5.1.4. UNLIMITED USAGE OFFER * (C)

The Unlimited Usage Offer provides unlimited domestic direct-dialed 1+ (C)
interstate and intrastate long distance usage, and unlimited direct-dialed 1+ (C)
calling to Canada.

Due to the bulk nature of the usage, call detail may not be provided on the monthly billing. Unused minutes in any month revert to the Company.

Service is limited to residential voice applications and the use of this service is limited to the customer, members of the customer's household and occasional guests. The use of the service for commercial applications, resale, internet access, telemarketing or other non-residential usage is prohibited. In addition, the use of auto dialers, polling devices, call forwarding, three-way calling (other than incidental usage) and other devices and/or dialing arrangements with the intent to avoid payment of otherwise applicable long distance charges is prohibited. Participation may be terminated for customers who utilize the service in a manner or for a purpose other than those described herein.

This offer does not include calls to 900 numbers, directory assistance calls, calling card calls, operator services, international calling, taxes, fees, subscriber line and installation charges. Customers checking email, limited surfing the Internet or sending faxes should not incur an additional monthly fee for such limited usage due to the brevity of these applications.

The Company will undertake periodic reviews of traffic on its network to determine appropriate use of this offer. Indicators of inappropriate usage may include call origination, call destination, call holding times, frequency of calls, call usage in excess of 5,000 minutes per month, and other calling-pattern data. Where the Company (at its sole discretion) determines that a customer's calling patterns indicate usage that is not consistent with typical residential customer usage, the customer will be contacted and offered a service plan more appropriate to their needs at the Company's sole discretion. Subsequent to that notification, if a customer continues to use the service in an inappropriate manner, the Company will temporarily restrict the customer's ability to place offending calls until a mutually agreeable resolution can be reached.

* Note: The Unlimited Usage Offer, previously offered as an add on to the 180 Minute Block of Time, is available to Grandfathered customers subscribing to the 180 Minute Block of Time for a monthly charge, which is in addition to the Monthly Recurring Charge for the 180 Minute Block of Time.

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE (CONT'D)

5.1.5 RATES AND CHARGES

(D)

(D)

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE (CONT'D)

5.1.5 RATES AND CHARGES (CONT'D)

EVANSVILLE AND PRINCETON

MONTHLY CHARGE

LINE COMPONENT :
 Primary Access Line \$ 23.00 (I)

USAGE COMPONENT

BLOCK OF TIME OFFERS - GRANDFATHERED:
 300 Minute Block of Time Offer (Grandfathered) 17.00
 180 Minute Block of Time Offer (Grandfathered) 12.00
 Unlimited Usage Offer (See Note 1) 22.00

BY THE MINUTE OFFERS:
 By the Minute Offer 3.00
 \$.12 No MRC Offer N/C
 \$.05 Off Peak Offer 3.00

(T)

ADDITIONAL LINE 8.00

JEFFERSONVILLE

MONTHLY CHARGE

LINE COMPONENT :
 Primary Access Line 20.00 (I)

USAGE COMPONENT

BLOCK OF TIME OFFERS - GRANDFATHERED:
 300 Minute Block of Time Offer (Grandfathered) 17.00
 180 Minute Block of Time Offer (Grandfathered) 12.00
 Unlimited Usage Offer (See Note 1) 22.00

BY THE MINUTE OFFERS:
 By the Minute Offer 3.00
 \$.12 No MRC Offer N/C
 \$.05 Off Peak Offer 3.00

(T)

ADDITIONAL LINE 9.50

NOTE 1 – THE FOLLOWING RATE APPLIES TO GRANDFATHERED 180 MINUTE BLOCK OF TIME CUSTOMERS WHO CONTINUE TO SUBSCRIBE TO THE UNLIMITED USAGE OFFER AS AN ADD ON TO THEIR SERVICE. THIS RATE IS IN ADDITION TO THE BLOCK OF TIME MONTHLY RECURRING CHARGE: UNLIMITED USAGE ADD-ON OFFER: \$10.00

5. RESIDENTIAL SERVICE

5.1. INSIGHT PHONE SERVICE (CONT'D)

5.1.6. ON-TIME GUARANTEE

(T)

The Company will issue a one-time credit for all nonrecurring charges associated with a customer's installation or \$20.00, whichever is greater, when the customer reports and/or the Company verifies that the customer's installation appointment did not occur during the timeframe it was scheduled. In addition, the Company will issue a one-time credit of \$20.00 when a missed repair appointment is reported by the customer and/or verified by the Company. The aforementioned credits will apply once per missed appointment, and are not applicable if the customer is not home or does not permit the Company employee to enter the premises. This guarantee will not apply in instances as specified in Section 2.2.1.G of this Tariff.